



Investing In People, In Community, In Baltimore

The Samaritan Community
2021 Annual Report

2021 SAMARITAN COMMUNITY LEADERSHIP & STAFF

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Pantry Assistant

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Nirina Randrianarivelo

LETTER FROM PROGRAM DIRECTOR, SHARON KRIEGER

Dear Friends,

As we conclude another year here at Samaritan, I can't help but reflect on the significance of investment. At Samaritan Community, on any given day, we receive and give three of the greatest kinds of investment – time, talent, and treasure.

Every day at Samaritan Community, we benefit from our neighbors, local businesses and organizations, and others generously investing in us and our mission of providing assistance to help people in crisis. These investments certainly include critical financial support, for which we are deeply grateful. But they also include providing fresh and healthy foods, gently-used clothes and household items, as well as the giving of one's time and talents to Samaritan Community and by extension, to our members and the Baltimore community-at-large.

In turn, we invest in people, their families, and their futures. Our talented programming staff invest their time and expertise while working closely with members on their needs, challenges, and goals so that they – and their families – can have greater, sustainable stability. Our volunteers invest a tremendous resource – time – to help others overcome hardships. Whether that's through volunteering in our Clothing Shop, running the Food Pantry, or serving on our Board of Directors, the impact is meaningful and real. We are also fortunate enough to be able to financially invest in our members during temporary setbacks, so their futures are not jeopardized.

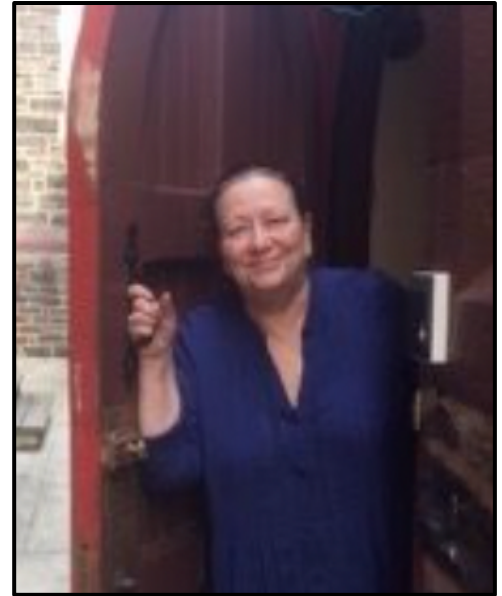
As the COVID pandemic continued in 2021, the need for investment – in all its forms – has never been greater. Our COVID-impacted members, those who lost jobs/income as a result of the pandemic, quickly and unexpectedly found themselves unemployed or with cut wages and hours, and therefore, living with the implications that being economically vulnerable brings. Other members also found themselves in crisis, even if it wasn't directly brought on from the pandemic. No matter the reason, the investments we received and provided, kept our members from greater need.

As we embark on a new year, we look forward to continuing the investment in people, in our communities, and in Baltimore. Thank you for investing in us.

Sincerely,



Sharon Krieger
Program Director, The Samaritan Community

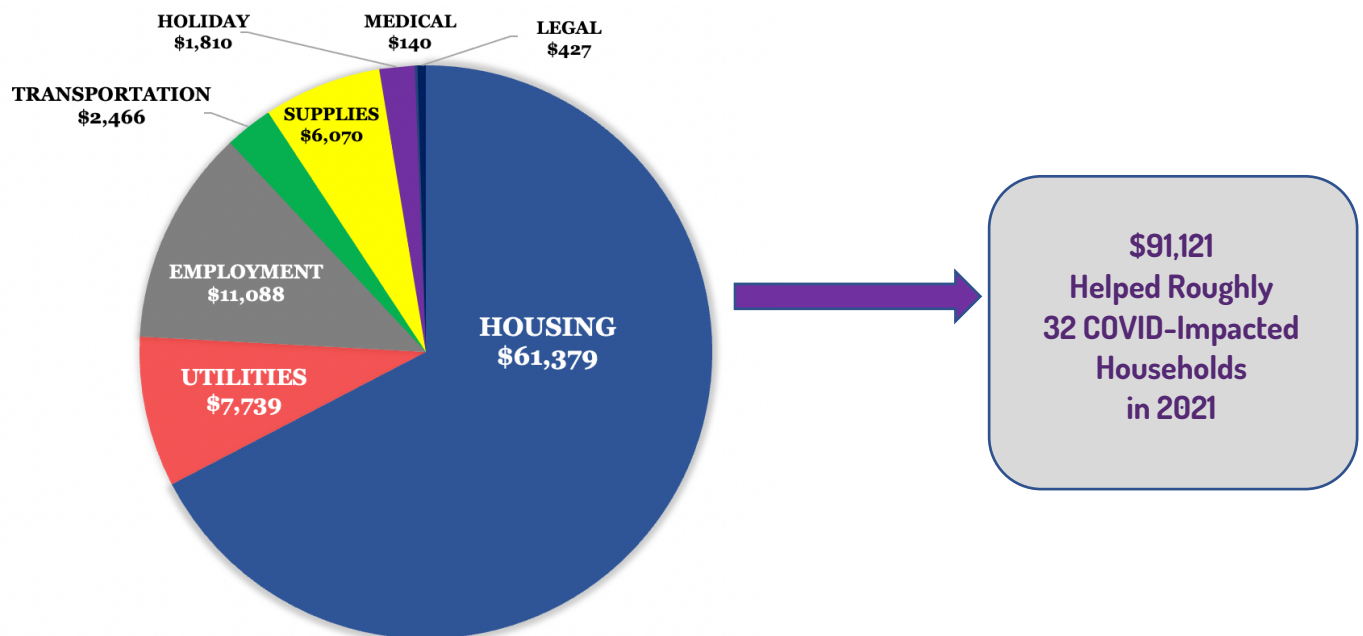


*Sharon Krieger, Program Director, at
The Samaritan Community.*

THE CORONAVIRUS RESPONSE FUND: PREVENTING LIFELONG STRUGGLE THROUGH SHORT-TERM INVESTMENT

The COVID19 pandemic, and the resulting economic fallout, continued for many Baltimore households in 2021. Jobs were lost and financial stability was greatly weakened, jeopardizing a person and a family's future. And while much progress has been made in terms of vaccines, treatments, and more, people are still suffering financially. Often, the first ones to suffer from a crisis – like COVID – are the last to recover. In response, Samaritan Community launched our Coronavirus Response Fund in spring 2020, which is designed to provide financial assistance to those who lost jobs/income as a result of the pandemic. The goal of the Coronavirus Response Fund is to help ensure this temporary, albeit tragic, crisis does not dictate the rest of people's lives. Stipends were provided to help COVID-impacted members with critical necessities such as housing, utilities, employment expenses, transportation, medical care, legal help, and more.

CORONAVIRUS RESPONSE FUND: 2021 STIPEND DISTRIBUTION BY NEED



“If it weren’t for Samaritan Community, I know my mother and I would be homeless.”

- Samaritan Community (COVID-Impacted) Member

CRISIS INTERVENTION ASSISTANCE

Leveraging resources to invest in people facing tremendous crisis, preventing short-term problems from snowballing into lifelong struggles.

CRISIS INTERVENTION ADDRESSES A MEMBER'S IMMEDIATE NEEDS. SERVICES INCLUDE OUR FOOD PANTRY, CLOTHING SHOP, CASE MANAGEMENT, AND EMERGENCY FINANCIAL ASSISTANCE.



Dave, our Assistant to the Director, stocks the pantry shelves with fresh breads.

FOOD PANTRY

Addressing food insecurity is why Samaritan Community started as a simple food cupboard more than 40 years ago. Today, we remain committed to providing high-quality foods to those who need it. In 2021, we received an estimated \$200,000 in fresh and healthy produce, breads, proteins, dairy, and shelf-stable items through donations from Whole Foods Market Mt. Washington. We also purchase additional items from other suppliers such as The Maryland Food Bank. We are deeply grateful for the Baltimore community investing in us.

Because of COVID, we launched a food delivery service for our members. Because of its success and the need for continued health and safety precautions, we continued to deliver groceries directly to members' homes in 2021. We also held by-appointment pantry visits at Samaritan Community and more. In 2021, we helped approximately 215 households with food.



Jim, Clothing Shop volunteer, gets the Clothing Shop ready for members.

CLOTHING SHOP

At our Clothing Shop, members and their families can get gently-used clothing and household items free-of-charge. All items available at the Shop are generously donated by supporters of Samaritan Community.

Due to health and safety precautions, our Clothing Shop had limited hours in 2021. During this time, we saw roughly 50 visits to the Shop.

“As I opened up to Sharon (Program Director) about my challenges including food, she started helping me with healthy foods. In addition to having wonderful groceries I couldn't normally afford, the healthier diet allowed me to lose forty pounds.”

- Samaritan Community Member

CASE MANAGEMENT

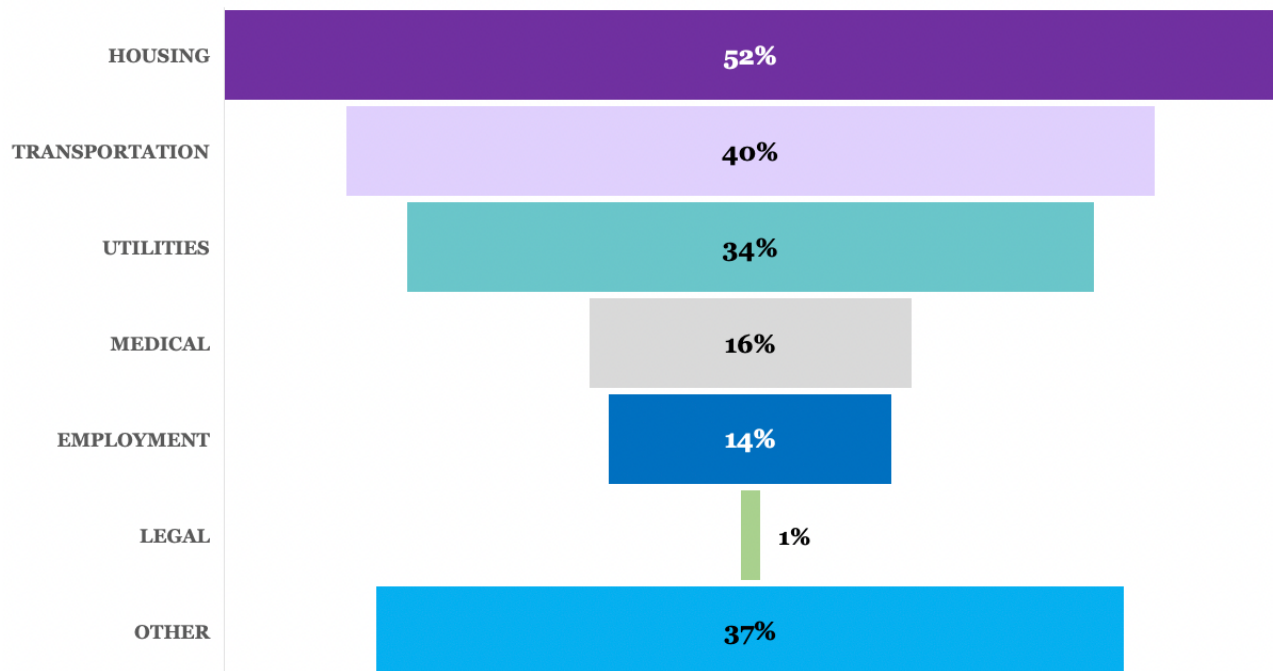
Case management is the most-utilized service at Samaritan Community. Our programming staff work closely with members on their personal challenges, needs, and goals related (but not limited to) housing, utilities, employment, transportation, medical care, legal help, and more. Examples include helping members find new or better housing, working with landlords on payment plans, writing letters of recommendation for employment, helping get necessary IDs, navigating the social service process, and more.

Due to the pandemic and its far-reaching impacts, the number of our case management sessions have skyrocketed over the last two years. In 2021 alone, we provided an estimated 1,600 case management sessions across roughly 140 members. This is up from 540 sessions in 2019, before the COVID crisis. The greatest need we see at Samaritan Community – by far – is for housing. The pandemic quickly and unexpectedly pushed people into unemployment, under-employment, poverty, and risk for eviction. Out of the 1,600 case management sessions provided by Samaritan Community in 2021, 52% included help with housing.



The Samaritan Community programming team works together to help members with food, clothing, case management, and financial assistance.

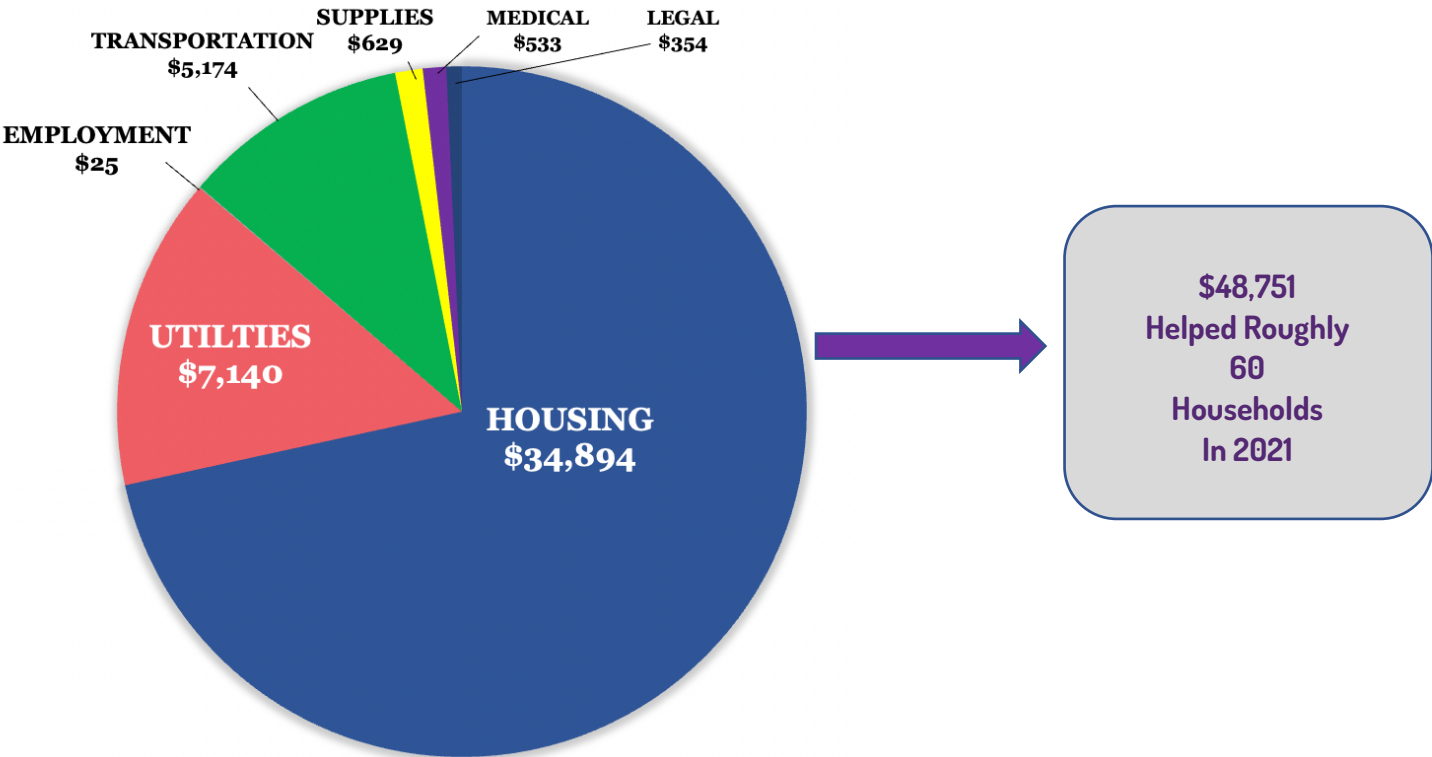
PERCENTAGE OF TIMES AREA OF NEED, BY TYPE, WAS ADDRESSED DURING 2021 CASE MANAGEMENT SESSIONS



EMERGENCY FINANCIAL ASSISTANCE

Similar to our Coronavirus Response Fund, which provides emergency financial assistance to help members with critical necessities like housing, utilities, medical care, transportation, employment, etc., we also provided the same type of support for those whose needs were unrelated to the pandemic but nonetheless critical. Unlike the Coronavirus Response Fund which was launched in 2020, our “regular” financial assistance has been a staple service at Samaritan Community for many years. Financial stipends help members get on their feet, so that a temporary crisis does not create a devastating turning point in their lives that can impact their families’ futures.

EMERGENCY FINANCIAL ASSISTANCE: 2021 STIPEND DISTRIBUTION BY NEED



“Sharon (Program Director) and my new Samaritan family came to my rescue. They helped me with food, clothes, rental assistance, utility bills, and even Christmas presents for my kids. They made us feel loved and worthy of that love.”

- Samaritan Community Member & Single Mother

Neela's Journey to Health & Happiness

We first met Neela when she came to Samaritan Community, when she had been through a rough couple of years with multiple health issues that prevented her from returning to work. Neela, a good worker, developed a close relationship with our Program Director, Sharon, and the rest of our programming staff.

“The more I got to know Sharon, Dave, Ernestine, and the work being done at Samaritan Community, the more I enjoyed my time there.” says Neela. “As I opened up to Sharon about my challenges, including food, she started helping me with healthy foods. In addition to having wonderful groceries I could not afford, the healthier diet allowed me to lose forty pounds!”

And during a particularly tough time when Neela was caring for her mother who had a stroke, we also helped her with her rent.

“They have helped me in so many ways, and my friendship with Sharon and the rest of the Samaritan Community has enriched my life,” Neela says.

“Neela is a dear person. Her story highlights how we all find Samaritan in our own way,” says Sharon. “And once here, the love and respect people experience start their magic.”



Neela worked hard and lost 40lbs, in part due to the healthy foods provided by Samaritan Community.

Meet Otha:

An Example of Strength, Love, and Grit

Anyone who meets Otha sees a hardworking and extremely capable woman with an indomitable spirit. But circumstances can overcome most anyone. When Otha first came to Samaritan Community two and a half years ago, life had dealt her a series of blows and she was at the end of her rope. Otha was in the process of leaving an irreparable marriage and she had two young children to protect and nurture.

“Sharon and my new Samaritan family came to my rescue. They helped me with food, clothing, rental assistance, utility bills, and even Christmas presents for my kids,” she recalls. “They made us feel loved and worthy of that love!”

When the pandemic threw Otha another curve ball with a job loss and slashed income, her Samaritan family stepped in again with rental assistance through our Coronavirus Response Fund to keep her and her kids in their home. Otha got consistent work and started her own business.

“To see Otha shine has been such a gift for all of us”, says Sharon, Program Director at Samaritan Community. “When she arrived at our door, hard knocks had dimmed her spirits. Now, when people meet her the first thing they notice is her radiant smile!”



Sharon and Otha work together, like a team, on making a better life for Otha and her family.

VABREN WATTS, PhD, ELECTED TO SAMARITAN COMMUNITY BOARD OF DIRECTORS



In 2021, The Samaritan Community Board of Directors announced the appointment of Vabren Watts, PhD as its newest member. Vabren is a science and health communicator and health equity strategist with a background in advocating for marginalized and minority populations.

He has served as a spokesperson on these topics for the American Heart Association, American Stroke Association, and American Psychiatric Association. He also serves as the Director of Health Equity at the public health journal, Health Affairs.

“I was drawn to the fact that Samaritan had a mission of serving and improving the lives of the underserved,” says Vabren. “I really look forward to interacting with the people we serve.”

In fact, Vabren’s professional background is a natural fit for his board role. “Samaritan is fortunate to add Vabren to our Board. He brings a wealth of knowledge, experience, and expertise from his previous positions in health-care related fields, and will be a great asset,” says Board Vice-President, Marjorie Forster, who first introduced him to Samaritan Community.

Vabren, who loves the city and people of Baltimore, enjoys reading in his spare time. Thank you, Vabren, and all of our other Board and Advisory Committee members who donate their time and talents to others.

SAMARITAN IN THE NEWS!



In June 2021, Samaritan Community’s Director of Community Relations, Peter Dunn, spoke with WJZ13’s Tim Williams. They spoke about our services and how we responded to the COVID pandemic.

To watch, visit
www.baltimore.cbslocal.com/video/5704433-coffee-with-samaritan-community

**“Thanks for the love and help
when I’m in a jam...
thanks for being in my corner and
being in my life.”**

- Samaritan Community Member

EMPOWERMENT

**Making a difference means more than making an investment of money.
It's also about investing time, genuine care, and effort to help others.**

EMPOWERMENT SERVICES AT SAMARITAN COMMUNITY DIG DEEPER BEHIND A MEMBER'S CIRCUMSTANCES TO BETTER UNDERSTAND THE REASONS BEHIND THE INITIAL CRISIS. THEY INCLUDE INDIVIDUAL EMPOWERMENT COUNSELING AND GROUP SUPPORT.

INDIVIDUAL EMPOWERMENT COUNSELING

Samaritan Community's Crisis Intervention Assistance services address a member's immediate needs. Yet, it's through our individual counseling that we dig deeper to better understand what's behind the initial crisis. Our programming staff then work closely with members to address, manage, and heal from difficult past histories, challenges, and traumas. In 2021, we worked with roughly 100 members through 565 counseling sessions.

GROUP SUPPORT

Building a strong support network is critical in helping people manage crisis. Samaritan Community's groups help members form important connections with one another, which are often solidified outside our walls. Members connect and form genuine friendships and support with one another and our staff and volunteers.

Because of the COVID pandemic, we had to temporarily stop in-person groups. As society re-enters greater "normalcy", we look forward to re-starting these groups and come together, in person, once again. In the meantime, we are grateful for the strong foundation built at Samaritan Community so that we can all connect outside of our formal group activities and gatherings.



Samaritan Community programming staff sincerely care for our members. They work closely with them on their needs, challenges, and goals.

SAMARITAN BY THE NUMBERS **2021**

- **Provided fresh and healthy groceries to approximately 215 households**
- **Worked closely with 140 members on challenges related to housing, utilities, medical care, transportation, legal help, and more through 1,600 case management sessions**
- **Distributed roughly \$91,000 for Coronavirus Response Fund stipends to help COVID-impacted households with necessities like rent, utilities, transportation, employment-related expenses, supplies, and more.**
- **Provided nearly \$49,000 in similar financial support for members whose needs were unrelated to the pandemic but nonetheless critical.**
- **Helped an estimated 100 members address, manage, and heal from difficult pasts and circumstances through 565 counseling sessions.**

The Samaritan Community Mourns Guy Hollyday, A Much-Beloved Volunteer of 35 Years



Guy with his wife and former Samaritan Community board member, Pam. A great team.

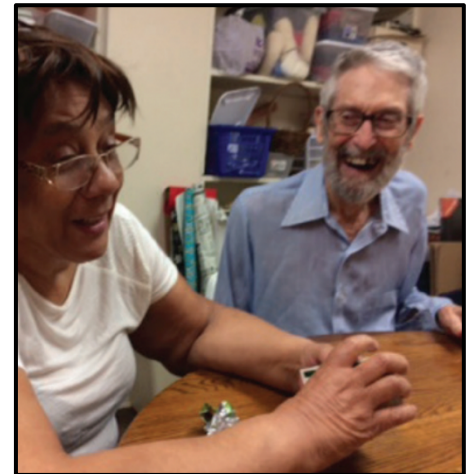
In January of 2021, all of us at Samaritan lost a dear friend, Guy Hollyday. He first came to us soon after marrying Pam Fleming, who was, herself, instrumental in forming Samaritan from the beginning and served as a board member for 25 years.

Guy was active in our weekly Breakfast Club group, where he'd often take photographic portraits of other members that were greatly appreciated by all. He also helped in immeasurable ways to support our mission and staff. And he did it all with absolute kindness.

"I don't think Guy had any idea of how extraordinary he was. His joy and enthusiasm for every day, every experience, and every person he encountered were contagious. His compassion was genuine and generous," says Program Director, Sharon Krieger. "His time with everyone at Samaritan was always inspirational and overflowing with his love and our love for him."

Guy truly cared about other people, in a very real and meaningful way. And people felt that whenever they were with him. "Guy made everyone around him feel loved, honored, and part of the family," recalls one member, who initially learned about Breakfast Club through Guy. "Every week he was there (at breakfast). He gave everyone a big hug. He lived and died in a way I hope we can all go about it."

While Guy and Pam often contributed to Samaritan in their own ways and at different times, we all loved occasions when we were able to spend time with Guy and Pam together, because they were such a beautiful and loving couple who radiated joy. We miss Guy greatly and are holding Pam in our hearts.



Guy having great fun during our Brain Games group. He brought joy to everything he did.

"I don't think Guy had any idea of how extraordinary he was. His joy and enthusiasm for every day, every experience, and every person he encountered were contagious. His compassion was genuine and generous."

- Sharon Krieger, Program Director

SAMARITAN COMMUNITY INVESTS IN CHRIS, A HARD-WORKING DAD OF FOUR



Chris is a hard-working dad of four young children. Samaritan Community helped his family when Chris was temporarily out of work for surgery.

Chris is a hard-working man with a job as a forklift operator for years. He and his wife have four children (two sets of twins), ages 3 and 5. Chris became injured and needed routine surgery to return to work. Because of the pandemic, his surgery was delayed for months.

During this time, they couldn't afford to pay rent and feed their family on Chris' small disability income. That's when Samaritan Community stepped in and helped with rent and food.

"Sharon (Program Director) has simply been the best thing that has ever happened to my family! I feel like I have a guardian angel in my back pocket," says Chris.

"It's been a joy getting to know Chris and his beautiful family," says Sharon. "One of the reasons that Samaritan Community exists is to step into the breach during crises." Chris is doing well now and healing from surgery. He is also very eager to get back to work.

**DON'T FORGET TO FOLLOW AND "LIKE" US
ON FACEBOOK!**

facebook.com/samaritancommunity



SAMARITAN COMMUNITY VOLUNTEERS: INVESTING TIME AND TALENTS TO OTHERS

By donating their times and talents, our volunteers are the engine that keeps Samaritan Community running. Thank you to all of our volunteers for your amazing dedication to others!

Patsy Andrews
Ibrahim Baez
Abby Byrnes
Barbara Cates
Wendy Cohan*
Lynn Cripps*
Kay Dickersin
Lois Eldred
Jim Evans
Roger Fink
Sandra Fink
Marjorie Forster*
Elizabeth Goldsby*
Jill Griffith*
Eric Harley
Benjamin Hinceman*
Joyce Hoebing*
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The Rev. Grey Maggiano*
Christine Malanga
The Honorable Myshala E. Middleton*
Coleen McCarty
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Bev Sanderson
Lisa Summers
John Timson
Peter Van Buren
Vabren Watts, PhD*
Pamm Wiggin
Louie Wilder
Steve Wilder
Wendy Yap



**Member of Samaritan Community's Board of Directors or Advisory Committee*

2021 FINANCIALS

The Samaritan Community, Inc. Profit & Loss January through December 2021

	<u>Jan - Dec 21</u>
Ordinary Income/Expense	
Income	
Contributed Support	
Contributed Support-General	
4060 · Donations	239,240.59
4090 · Corporate Support	500.00
4120 · Grants	11,500.00
Total Contributed Support-General	<u>251,240.59</u>
Faith Based Support	
4020 · Memorial Episcopal Church	9,166.63
4080 · Other Faith Based Support	22,550.00
Total Faith Based Support	<u>31,716.63</u>
Contributed Support -Restricted	
4560 · Donations	3,500.00
4580 · Corporate	10,000.00
4620 · Grants	227,500.00
4680 · Other Faith Based Support	14,239.00
Total Contributed Support -Restricted	<u>255,239.00</u>
Coronavirus Response	
4760 · Grants Covid-19	60,000.00
4770 · Individual Donations Covid-19	4,825.00
Total Coronavirus Response	<u>64,825.00</u>
Total Contributed Support	<u>603,021.22</u>
Total Income	<u>603,021.22</u>
Gross Profit	603,021.22
Expense	
Administrative Expense	
Office Expenses	
5100 · Office Supplies	937.13
5140 · Telephone	2,651.03
5160 · Postage	696.88
5180 · Printing Services	4,084.15
5200 · Licenses & permits	384.40
5210 · Facilities and Equipment	0.00
Total Office Expenses	<u>8,753.59</u>
Admin Salaries and Taxes	
5010 · Office Administrator	13,001.44
5360 · Salaries - Dir Comm Relations	43,866.17
5370 · Salaries - Donor Relations Mngr	16,671.86
5390 · Payroll Taxes - Federal (Admin)	9,402.49
Total Admin Salaries and Taxes	<u>82,941.96</u>
5240 · Dues & Subscriptions	1,400.85
5300 · Development Expenses	3,033.38
5400 · Accounting Expenses	4,506.25
5420 · Bank Fees	1,099.74
5700 · Insurance - Liability	1,994.00
5710 · Insurance - Worker's Comp	2,732.00
Total Administrative Expense	<u>106,461.77</u>

Jan - Dec 21

Programming	
Crisis Intervention	
7020 · Food Closet	232.15
7040 · Housing Assistance	37,859.53
7060 · Utilities Assistance	7,140.13
7080 · Medical Assistance	533.00
7140 · Transportation Assistance	5,174.91
7160 · Legal Assistance	354.02
7200 · Employment Assistance	423.26
7300 · Client Supplies	629.99
Total Crisis Intervention	52,346.99
Empowerment	
Programming Salaries and Taxes	
6000 · Salaries - Assistants	13,001.44
6020 · Salaries - Prog Director	77,766.32
6021 · Salaries - Assist Prog Director	46,201.69
6035 · Salaries - Asst to the Director	3,168.00
6099 · Casual Labor	6,883.00
6360 · Payroll Taxes - Federal (Prog)	6,902.74
Total Programming Salaries and Taxes	153,923.19
6050 · Mileage & Parking	562.41
6070 · Apricot Database	3,953.40
6320 · Insurance - Medical	14,037.00
6340 · Pension Plan Contribution	6,835.56
6640 · Holiday Support	825.00
6660 · Health Program - YMCA	1,000.00
Total Empowerment	181,136.56
Corona Virus 2020	
8030 · Legal Expenses	427.00
8040 · Housing Expenses	64,814.23
8050 · Medical Expenses	140.00
8060 · Utilities Expenses	7,308.08
8070 · Employment Expenses	11,088.58
8080 · Transportation Expenses	2,500.52
8090 · Supplies Expense	6,070.62
8095 · Holiday Support	1,810.00
Total Corona Virus 2020	94,159.03
Total Programming	327,642.58
Total Expense	434,104.35
Net Ordinary Income	168,916.87
Other Income/Expense	
Other Income	
4820 · Dividends and interest	10.00
4840 · Unrealized Gn/Ls on Investments	80,817.67
Total Other Income	80,827.67
Net Other Income	80,827.67
Net Income	249,744.54

2021 DONORS:
INVESTING IN SAMARITAN COMMUNITY, THEIR NEIGHBORS, THEIR COMMUNITY

The financial support we receive from our donors is critically important. It is the foundation off which we can exist and do our work to help people in Baltimore facing crisis. We are extremely grateful for the generosity and kindness our local neighbors, foundations, businesses, faith-based organizations, and more. Thank you.

CORPORATE DONORS

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FC Clifford, Inc.
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Giant
Horich Hector Lebow Advertising
McCormick & Company
Tapas Teatro Cafe
T. Rowe Price Charitable Foundation

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St. David's Church
St. John's Church, Western Parish Run

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The Zanyvl & Isabelle Krieger Fund

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Danute Armstrong
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Grace Benson
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Lynn Cripps

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Paul and Sandra Dagdigian
LL and MR Daily
Sally Daub
Patricia de Lara
Fred Demers
Linda DePalma
Beulah Downing
Charles and Lydia Duff
Eddie and Suzy Dunn
Holly Dunn
Janet Dunn
Peter Dunn
Lynne Durbin and JF Mergen
Lois Eldred and Earl Huch
Richard Emory
Julie Evans
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Suzanne Farnham
March Fecht
Matthew Fenton
Savonne Ferguson
Roger and Sandra Fink
Bruce Fleming
Pamela Fleming
Charlotte Floyd
Doug Forbes
Marjorie Forster
Debbie Fortkamp
Phoebe Gilchrist
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Susan Gillette
Amanda Gilman
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Edwin Lewis
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Vincent Masi
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Jeffrey and Lindsey Quinn
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THE SAMARITAN COMMUNITY
2021 ANNUAL REPORT

The Samaritan Community provides assistance to meet the needs of individuals and families who are in crisis and wish to improve their lives. Our programs are rooted in respect, hope, and healing.