



THE SAMARITAN COMMUNITY

ANNUAL REPORT 2017: Rebuilding Lives and Restoring Hope Through Community



The Samaritan Community

1407 Bolton St.

Baltimore, MD 21217

Programming: 410-669-1229 | Development: 443-438-9286

www.samaritancommunity.org

www.facebook.com/samaritancommunity

A Letter from our Board President, Myshala E. Middleton, Esq.



Dear Friends,

This year at The Samaritan Community has been a year that greatly reflects who we are as an organization; one of change but also one of much-needed consistency and tradition. Every day for the past 40 years, our mission has remained the same – to provide assistance to the needs of individuals and families who are in crisis and wish to improve their lives. Yet, the way in which we remain true to that mission changes with the times and with the needs of our members.

While I began my tenure as Board President in June, our Program Director, Sharon Krieger, celebrated her 40th year at Samaritan Community as our co-founder and program director. Being new to this role, I bring my goals of creating greater awareness of Samaritan throughout Baltimore, sustaining successful donor relationships, and cultivating new funder relationships. These are all designed to support Sharon's already established and successful strategy of addressing the whole person, not just the immediate crisis at-hand.

Sharon has been here since our inception as a simple food cupboard. Fast forward to today and the purpose of Samaritan is very much the same, to help those who need it. But, the way in which we help has evolved greatly. We are now a full-service crisis intervention program – helping approximately 1,000 men, women, and children annually through our food pantry, clothing shop, case management services, computer workroom, emergency financial assistance, individual empowerment counseling, group support, and life enrichment activities.

In 2017, our services continued to progress. In addition to fresh produce, breads, and non-perishable items, our pantry now also offers dairy, poultry, and seafood. Our two life enrichment groups have grown into seven, allowing members to further connect with each other and to improve their life skills.

Our work is always changing, but our mission to help those in-need remains a constant. Thank you for being a part of us and staying with us to see what the future brings.

Sincerely,

A handwritten signature in blue ink, appearing to read "Myshala E. Middleton".

Myshala E. Middleton, Esq.
Board President

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Myshala E. Middleton, Esq., President (June 2017 – Present)
Marjorie Forster, Vice-President
Jeffrey Quinn, CPA/ABV, Treasurer
Savonne Ferguson, Esq., Secretary

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Beth Goldsby
Joyce Hoebing
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Gus Lewis
Myshala E. Middleton, Esq. (Jan. 2017 – May 2017)
Alice Peake
Terra Sims
Eric Somerville
The Rev. Grey Maggiano, Ex-Officio

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Father Marty Demek, Advisor
Joyce Ramelmeier, Advisor

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Linda Boyd, Co-Program Director
Bill Johnston, Counselor
Peter Dunn, Director of Community Relations
Emily Reichart, Donor Relations Manager
Nirina Randrianarivelo, Office Assistant

Our Program Director, Sharon Krieger, Celebrates 40 Years at Samaritan

Forty years ago, in 1977, Sharon Krieger started volunteering at Memorial Episcopal Church's food cupboard, under the direction of The Rev. Barney Farnham. Today, we are Samaritan Community. With Sharon at the helm, we currently serve approximately 1,100 people annually through our food pantry, clothing shop, individual counseling, group support, emergency financial assistance, and more.

While Samaritan has grown by leaps and bounds since its inception, we are still very much a small non-profit. Sharon is the only full-time employee. There are five part-time staff members and a team of about 45 volunteers. With an annual budget of about \$300,000, funding comes from individuals, private foundations, businesses, faith-based organizations, and fundraising events. Even with a small team and small budget, a lot gets done. In fact, the people here have a saying – “we’re a small organization with a big impact.”

Sharon has been able to accomplish all that she has over the past 40 years because of her love of people, and also through tremendous hard work. She works with clients from the early morning well into the dark of night.

In light of it all, the primary focus for Sharon has always been on the individual, the member, the human being who needs a little help. As she says - “each member becomes the program.” She takes the time to build true relationships with members and learn their unique circumstances and personal stories.

“I am deeply grateful for Sharon’s love and support. She had faith in me even when I didn’t. She got me back on my feet and I am so thankful,” says a Samaritan member. “She is totally devoted...I love the way she keeps us together.” As for Sharon? She just wants one thing, “I want people to know they are loved.”



For 40 years, Sharon has welcomed all who enter our doors with dignity, respect, and care.

Our Core Services - Designed to Help Members Through Short-Term Crises & Long-Term Challenges

SAMARITAN'S 2017 SNAPSHOT

8,000

bags of fresh , healthy groceries given through our pantry and deliveries of surplus food to low-income residences and social service organizations

1,370

of times members accessed gently-used clothing and household items through our Clothing Shop

1,400

of individual empowerment counseling sessions to help members address and cope with tremendously difficult circumstances

270

of case management sessions to help members with a wide-range of needs, including accessing medical care, finding affordable housing, and more

38,000

of dollars dispersed – via small stipends – to help members avert crises related to housing, utilities, employment, legal help, and more

1,500

of visits to our support group and life enrichment activities, allowing members to be part of a community and build support

Samaritan Community started as a food cupboard in the basement of Memorial Episcopal Church more than 40 years ago. As the needs of our members grew, so did our offerings. Today, we provide a wide-range of services that address both acute crises which tend to be resolved relatively quickly as well as long-term obstacles that prevent a member from living the life they want. Most members initially come to us for the food pantry, but oftentimes, they stay to be treated with the dignity, respect, and care that leads to emotional and physical healing. Our eligibility criteria for services is no more than the vital needs of those who enter our doors.

We work under the guiding principle that “the member is the program”, meaning we base the type of services we provide and the way in which we provide those services based on the personal needs and circumstances of each member.

To address the many type of problems our members face, our core services are broken out into two programs: Crisis Intervention Assistance & Empowerment. Our Crisis Intervention Assistance Program focuses on the immediate crisis at-hand and includes our food pantry, clothing shop, case management, computer workroom, and emergency financial assistance. Our Empowerment Program works to understand the reasons behind the crisis and includes our individual empowerment counseling, group support, and life enrichment activities.

We also work within a network of established social service organizations throughout the city.

CRISIS INTERVENTION ASSISTANCE SERVICES

Food Pantry

Our most-utilized service is the food pantry, which is also why most members initially come to us. In 2017, about 275 unduplicated individuals visited our pantry almost 1,800 times. We distributed more than 8,000 bags of food through both the pantry and deliveries of surplus food to low-income residences and other social service organizations in the city.

We are also happy to report that in 2017, our pantry schedule changed. A change we believe is for the better. Members can pick up groceries four days/week, as opposed to three days/week last year. Two of these four days, we consider “full” pantry days, on which appointments are required and the entire pantry is open (perishable and non-perishable items). On our “walk-in” pantry days, members do not need an appointment and can choose from available perishable items. We also open the pantry whenever possible to those who request it.



Bobbi, a long-time Samaritan volunteer, runs an efficient pantry with a smile.

“I assumed that a food pantry would have limited offerings. Wow, was I surprised! The quality and variety of the foods is more than I could have ever hoped for.” - Member

We are truly grateful for our relationship with Whole Foods Market Mt. Washington, which has donated fresh and healthy foods to us for the past six years. In 2017, they added high-quality dairy, poultry, and seafood to the list of donated items. With these new items, we distributed about \$200,000 worth of groceries to hundreds of people in-need. More importantly, we can now better accommodate members with dietary restrictions.

These additional items from Whole Foods Market Mt. Washington also allow us to reduce costs we normally accrue from buying items from the Maryland Food Bank. In 2016, we spent \$7,545 at the food bank while in 2017, we only spent \$5,262. This is a 30% savings.

“Perhaps they (members) need clothes for a job interview or to wear to church. But, we also see people who have lost or gained weight because of illness or medication, and need clothing to fit their new body.

One young mother, unemployed due to a major health crisis and suddenly widowed, was able to find school outfits for her two boys. And something pretty for herself.”
- Samaritan Volunteer

Clothing Shop

Now located in a larger space within Samaritan Community, our Clothing Shop is where clients and their families can get gently-used clothing and household items. The Shop is open two days-a-week. In 2017, there were approximately 1,367 visits to the shop from about 257 unduplicated individuals.

Case Management

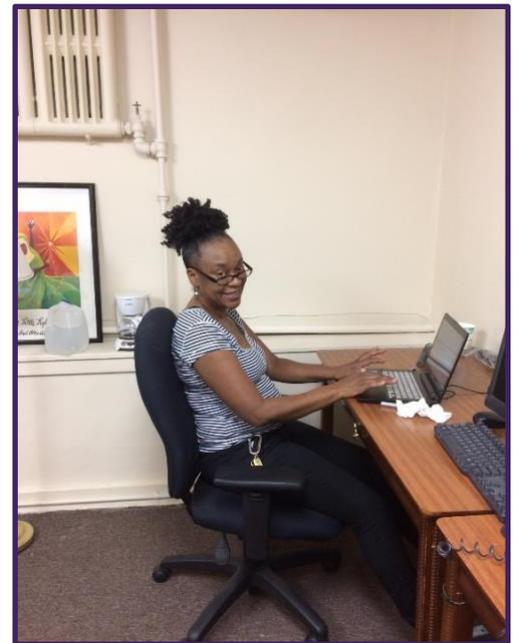
Samaritan Community’s programming staff works tirelessly to help members through many types of difficult and often complicated situations through our case management services. These include (but are not limited to): helping access other social services, obtaining necessary documents/licenses, being compliant with medical appointments, finding employment and housing, and more. We also work within a collaborative network of other

non-profits and institutions, receiving referrals as well as referring our members to them. In 2017, our staff provided an estimated 270 sessions of case management.

Computer Workroom

In 2016, our former Clothing Shop space was transformed into a computer workroom. Here, members make phone calls, search for employment and educational opportunities, complete paperwork for social services, register for training programs, and more.

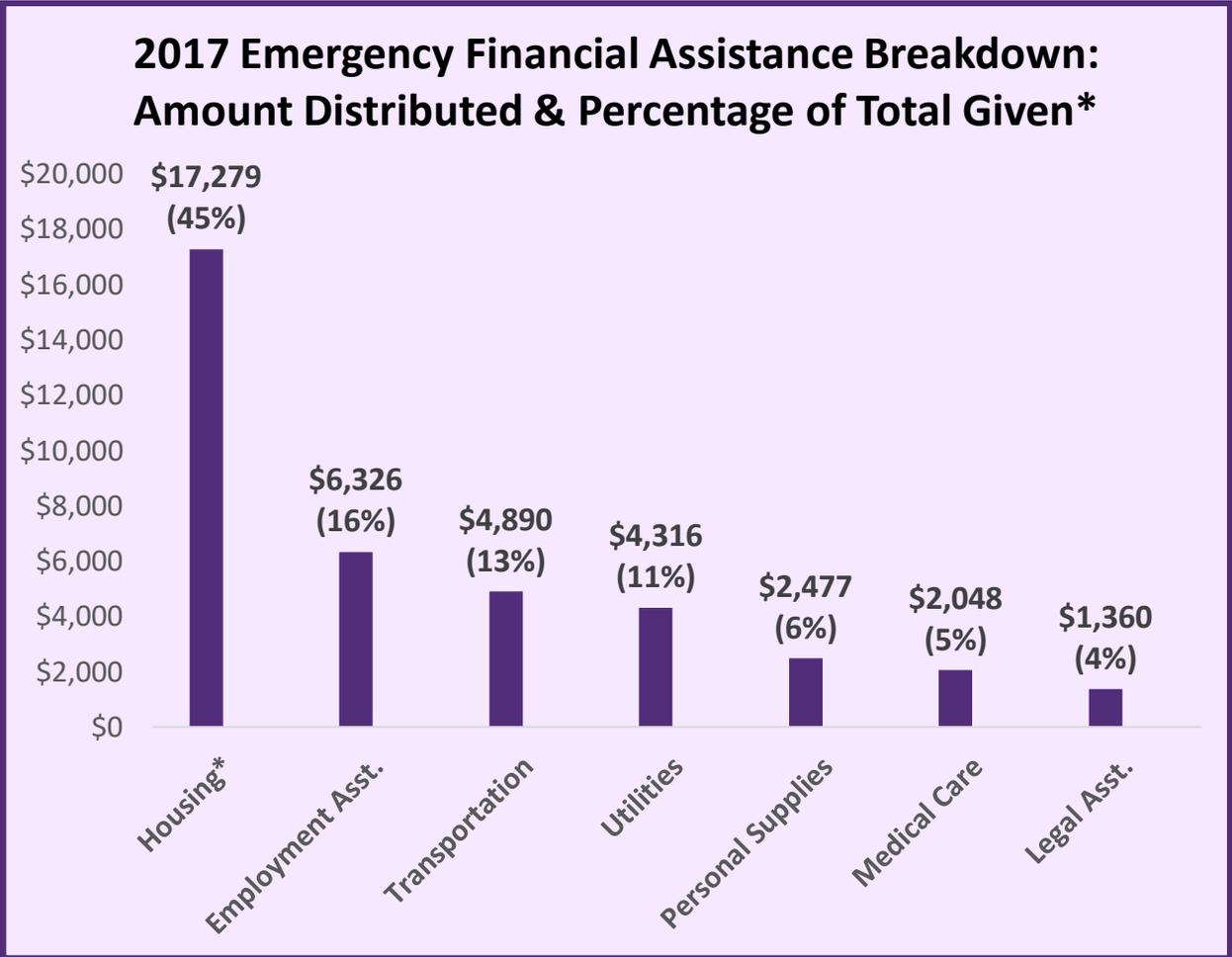
This room is also used for several of our new life enrichment activity groups (see below for details). No matter what the room is used for, one aspect remains. In this room, members connect with one another, share a much-needed laugh, and build a support network - a critical component of our work.



A member works on one of two available laptops, which are equipped with Microsoft Office and the Internet.

Emergency Financial Assistance

Many of our members live on the edge of stability, where one minor setback can start a domino effect of loss and crisis. For these members, our emergency financial assistance stipends can prevent one unexpected expense from turning their lives upside down. For others, they may need additional financial help after a job loss, medical crisis, or loss of the family’s primary wage-earner. In these situations, we use emergency financial stipends in helping members re-establish themselves. In 2017, we distributed an estimated \$38,696 in these stipends*.



*Does not include rents/ security deposits through our Housing Stability Pilot Program, which ended in early-2017. For full expenses related to housing, please refer to the “Financials” section below.

EMPOWERMENT SERVICES

Individual Empowerment Counseling

Our most utilized service is our food pantry. However, our individual empowerment counseling is one way that helps us and our clients understand and address the reasons behind the hunger. People who are struggling with acute and long-term problems receive support tailored to their specific needs and circumstances.

While most of these hours are during in-office sessions at Samaritan, they also include phone conversations, visits, and more. We utilize counseling efforts by functioning within a system of established social service programs, providing education and advocacy to lessen the often-daunting access to public and private agencies. We find that expanding a client's "tool box" of coping strategies enables a better understanding of avenues of resolution.

In 2017, our programming staff held an estimated 1,400 sessions of individual counseling to our members.



Linda Boyd, Co-Program Director, counsels and supports members who face difficulties.

Group Support

We often find it is the feeling of community that is a great catalyst for change, which is why we focus on group activities and support. In fact, our emphasis on community has been shown to be helpful to those living in poverty:

"Social support can also provide the opportunity for venting and expressing emotions, and for ways to solve a particular problem...talking to someone about financial stress can also elicit validation that times are hard and that one is doing the best they can. In these ways, social support serves as a buffer against the negative impact of poverty."¹

Our weekly "Breakfast Club" helps members be part of a community. During "Breakfast Club" staff, volunteers, board members, and clients prepare and enjoy breakfast, and explore important topics. Discussions, activities, counseling, and support are all included in the group experience. In 2017, there were about 724 visits to the Club.

**"My friends and family at Samaritan helped me with every aspect of my apartment... Being here uplifted my spirits and made me start caring about life again. I felt fully alive for the first time since my illness."
- Member**

¹ "Working with Low-Income Families: Lessons Learned from Basic & Advanced Research on Coping with Poverty-Related Stress" by Martha E. Wadsworth (2011)

Life Enrichment

In 2015, we began two life enrichment activities. The first was the “Lunch Bunch”, where clients learn about healthy eating on a budget using items from our pantry as well as how to cut out unhealthy items (salt, sugar, fat) from their meals. The second was the “Communication Club”, where clients learn to express themselves through the written word.

Fast forward to 2017, and due to both groups’ popularity and the value they add to our members’ lives, we have added five more: “Fabric Arts”, “Brain Games”, “Shen Zhen Gong”, “Arts and Crafts”, and “Creative Writing and Poetry”. Through these groups, members learn a new skill, but more importantly, members are able to build a strong support network. In 2017, there were about 775 visits across all life enrichment groups.



“Lunch Bunch” members prepare a healthy and delicious meal for the group.

Initiatives to Address Complex Challenges

“I was able to land this much better job because of the stability of having an apartment for my family. It’s almost impossible to keep a job when you don’t have a car and you are moving constantly. In no time, Sharon became like a second mother to me. She saw the best in me and my boys, and wanted us to succeed as much as we did. It meant everything to us!”

- Member

Housing Stability Program

In May 2016, we started a one-year “Housing Stability Pilot Program”, self-funded with \$20,000. The program was designed to help qualified members retain or obtain safe, affordable housing. The response to the program was overwhelming – with more than 150 people applying. Ultimately, the program – which ended in 2017 – helped nine individuals, most of whom are now paying for their housing independently.

Farnham-Krieger Endowment

In 2016, we reached our \$150,000 goal for our Farnham-Krieger Endowment Fund, which allowed us to start putting those funds to use. The small number of members who receive assistance through the Fund are facing multiple, complex challenges that require a larger investment than our typical emergency financial assistance service can provide. In 2017, almost \$4,000 was used to help these members.

Samaritan Community's Tremendous Volunteer Team

It's pretty simple: Samaritan Community could not exist without our dedicated team of volunteers. With a small staff and a small budget, we depend on the time and talents of our those who care about our members and want to make a difference.

Nathan Arnold	Lisa Keir
Dale Balfour	Amy Krulak*
Brenna Beck	Edwin Lewis*
Alma Bell*	James Little*
Sara Bigham	Jen Little
Lee Bowers	Joanna Macht
Barbara Cates	The Rev. Grey Maggiano*
Mary Clawsey	Christine Malanga
Lois Eldred	Coleen McCarty
Savonne Ferguson, Esq.*	Judith McFadden
Roger Fink	Myshala Middleton, Esq.*
Sandra Fink	Ann Mladinov
Pam Fleming*	Alastair Palmer
Marjorie Forster*	Jeffrey Quinn, CPA*
Beth Goldsby*	Joyce Ramelmeier*
Dianne Ganz Scheper	Tom Reichart
Roberta Hahn	Paul Newhill-Schamp
David Hansen	Beverly Sanderson
Beth Harber	Brough Schamp
Joyce Hoebing*	Paul Silvestri*
Steve Howard*	Eric Somerville*
Monty Howard	Peter Van Buren
Guy Hollyday	Jill Venesian
Vicki Hong	Pamm Wiggin

**Indicates individual is a member of our volunteer-based Board or Advisory Committee.*

2017 Financials

The Samaritan Community, Inc. Profit & Loss January through December 2017

	<u>Jan - Dec 17</u>
Ordinary Income/Expense	
Income	
Contributed Support	
Contributed Support -Restricted	
4500 · Farnham-Krieger Restricted	2,325.00
Total Contributed Support -Restricted	<u>2,325.00</u>
Contributed Support-General	
Faith Based Support	
4020 · Memorial Episcopal Church	10,099.96
4080 · Other Faith Based Support	35,597.00
Total Faith Based Support	<u>45,696.96</u>
4060 · Donations	144,890.92
4090 · Corporate Support	14,600.00
4120 · Grants	82,750.00
Total Contributed Support-General	<u>287,937.88</u>
Total Contributed Support	290,262.88
Events	
4300 · Event Fees	3,240.00
4320 · Event Donation	13,902.00
Total Events	<u>17,142.00</u>
Total Income	<u>307,404.88</u>
Gross Profit	307,404.88
Expense	
Administrative Expense	
5310 · Event Expenses	5,021.50
Office Expenses	
5100 · Office Supplies	1,487.83
5140 · Telephone	993.35
5160 · Postage	817.44
5180 · Printing Services	2,175.90
5210 · Facilities and Equipment	234.04
5220 · Computer/Printer Exp.	1,023.98
Total Office Expenses	<u>6,732.54</u>
5010 · Office Administrator	12,699.85
5240 · Dues & Subscriptions	293.90
5300 · Development Expenses	5,282.01
5360 · Salaries - Dir Comm Relations	41,124.83
5370 · Salaries - Development Asst	16,052.86
5380 · Volunteer Finders Fee	2,500.00
5390 · Payroll Taxes - Federal (Admin)	5,070.59
5400 · Accounting Expenses	4,000.00
5420 · Bank Fees	523.49
5600 · Staff Development	78.73
5700 · Insurance - Liability	2,063.00
5710 · Insurance - Worker's Comp	6,138.00
Total Administrative Expense	<u>107,581.30</u>

Jan - Dec 17

Programming	
Crisis Intervention	
7020 · Food Closet	5,262.97
7040 · Housing Assistance	20,627.00
7042 · Farnham Krieger Fund Recipient	3,905.00
7060 · Utilities Assistance	4,315.77
7080 · Medical Assistance	1,778.00
7120 · Ear, Nose, Throat, Eyes	270.00
7140 · Transportation Assistance	4,890.00
7160 · Legal Assistance	1,360.00
7200 · Employment Assistance	6,325.50
7300 · Client Supplies	2,477.06
Total Crisis Intervention	51,211.30
Empowerment	
6000 · Salaries - Assistants	12,375.00
6020 · Salaries - Prog Director	72,833.19
6025 · Salaries - Prog Co-Director	15,510.83
6030 · Salaries - Assoc. Prog Director	4,197.63
6050 · Mileage & Parking	439.01
6070 · Apricot Database	3,394.80
6099 · Casual Labor	1,451.79
6261 · Depreciation Expense	1,961.45
6320 · Insurance - Medical	9,351.50
6340 · Pension Plan Contribution	7,283.32
6360 · Payroll Taxes - Federal (Prog)	7,710.22
6420 · Other Taxes	295.98
6620 · Group Programs	322.25
6630 · Enrichment-client	1,110.00
6640 · Holiday Support	2,000.00
6660 · Health Program - YMCA	1,000.00
Total Empowerment	141,236.97
Total Programming	192,448.27
Total Expense	300,029.57
Net Ordinary Income	7,375.31
Other Income/Expense	
Other Income	
4820 · Dividends and interest	8,396.50
4840 · Unrealized Gn/Ls on Investments	31,987.22
Total Other Income	40,383.72
Net Other Income	40,383.72
Net Income	47,759.03

2017 Donors

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Anonymous
Anonymous
Roberto Anson
Danute Armstrong
The Arthur E. and Elizabeth B. Roswell Foundation
Ayco Charitable Foundation
Baltimore Symphony Orchestra
Bank of America Charitable Foundation
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Alma Bell
BFG Community Foundation
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Charles Brown
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Melanie Carpenetti & Diana Lynn Wheeler
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Barbara Cates & Matthew Stremba
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Annette Chappell
Chesapeake Shakespeare Company
Church of the Redeemer
Cinebistro
City Café
Becky Clark

Tom Clark
Austin Clarke
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Wendy Cohan
Ana Maria Colwill
Community Foundation for Southeast Michigan
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Sarah Danko
Annie Darrow
Patricia & Thomas Demarest
Father Martin Demek
Fred Demers
Howard & Lynne DeMuth
Walter Dent
Linda DePalma
M. Chotard Doll
Beulah Downing
Drumcliffe, LLC
Edward & Janet Dunn
Holly Dunn
Peter Dunn
Lois Eldred & Earl Huch
Emmanuel Episcopal Church
Richard & Donna Emory
Gretta Estey
Everyman Theatre
EagleFirst, LLC
Suzanne Farnham
FC Clifford Inc.
Matthew Fenton
Savonne Ferguson, Esq.
Nathan Finch
Emmanuel Episcopal Church
Richard & Donna Emory
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Paul Farragut
FC Clifford
Matthew Fenton
Savonne Ferguson, Esq.
Nathan Finch
Roger & Sandra Fink
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Pierce Flanigan
Fleming Family Charitable Fund
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Charlotte Floyd
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Marjorie Forster
Adelle Free
James French
Martha Holleman
Heidi Gelzer
Ed Moritmore
Gertrude's
Phoebe Gilchrist
Iva Gillett
Susan Gillette
Barbara Gilman
Elizabeth Goldsby & Adam Allen
Gorfine, Schiller, & Gardyn
Grace United Methodist Church
Robert Greenfield
Jamie Griffiths
The Rev. Sanford Groff
Roberta Hahn
Carol Hannigan
Beth Harber
Anne Hevisler
James Hillmann
Benjamin Hinceman
Edward & Susan Hodges
Joyce Hoebing
John Williams

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Sheila Hoffman
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Kenneth & Valerie Ironside
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Ted Jones
Erin Kelly & Mairi Quodomine
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Mary Jo Kenney & Gertrude Flax
Eunice Kim
KOGOK Corporation
Alan Kreizenbeck
Amy Krulak & Alastair Palmer
William & Sharon Krulak
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Jesse Milan, Jr. & William Roberts
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Karen Nelson
Robin & Ann Norton
David Nyweide
Joseph O'Neill & Walter Atha
Aidan O'Shea
Obrecht Family Foundation
Lee & Jenny Owen
N. Rachel Palermo
Judith Paris & Amy Peck
Park Café & Coffee Bar
Marilyn Patterson
Dr. John & Jane Payne
Alice & Brian Peake
Sallye Perrin & John Von Briesen
Petit Louis Bistro
Bradley F. Peyton
Deboroah Phinney

Scott Pittman & Joy Hayes
John & Susan Powell
Robert & Marilyn Predmore
Jeff & Lindsay Quinn
Joe Raia
Joyce Ramelmeier
Jennifer Ramelmeier-Carter
Stephen Ramey
Hank & Beth Ratrie
Emily & Tom Reichart
James & Patricia Reichart
Charles & Katherine Reichelt
Lawrence & Lynn Rice
Ellen Richardson
Marjorie Barton Richmond
Andrew & Catherine Ricks
Betty Ridgeway
David Roesner
Alfred Rose
Elizabeth Roszel
Bob Rubenkonig
Rebecca Ruggles
Christina Sabin-Scharff & David Scharff
Beverly Sanderson
Stephen Sattler & Neil O'Farrell
Julius Schlosburg
Richard & Joan Schluep
Rolf Schmitt
Nathan Scott
Stephanie Shapiro & Thomas Waldron
Frank & Lottie Shivers
Michael Silva
Paul Silvestri
Janet Simons
Terra & Horace Simms
Larry Sink
Christina Skopic
Amy Jo Smith & Dave Sydlik
Lisa Smith
Smyth Jewelers
Carl Soderstrom

Eric & Nelle Somerville
Richard & Janet Spedden
St. David's Church
St. John's Church, Western Parish Run
St. Margaret's Church
Lee & Wilma Starkey
Therese Staudenmaier & Dan McCarthy
Gerhard Stronkowski
T. Rowe Price Foundation, Inc.
Talucci Fine Foods
Tapas Teatro Café
Leon & Janet Taylor
The Charles Theatre
The John J. Leidy Foundation
The Thomas Wilson Sanitarium for Children of Baltimore City
Suzie Thieblot
Rick Thomas
Barbara Trimble
Greg Trimble
David Bielenberg
Judy Tripathi
Frank & Dana Trovato
True Vine Record Shop
Two Sisters Antiques
John Tydings
Harald & Caroline Ullrich
David & Lauren Urban
Peter & Susan VanBuren
Irene VanSant & James Curran
Robert Van Wesep & Kay Dickersin
Vaughan Vigil
Kathryn Wagner
Thomas Waldron
George & Patricia Walker
Pamela Ward
Sam & Sue Ward
Fran & Charles Ware
Carol Warner
Maria Wawer
Jean Weaver
John Webb & Julie Modlin

Richard & Elizabeth Webster
Gregory Weidman & Michael Flanigan
Richard & Letitia Weise
Lisa Wenrich
Jim & Leslie Wharton
Jeff Whipple & Gregory Samples
Margaret Whitman
Pamm Wiggin
Stephen & Patricia Wilcoxson
Steve & Mary Lou Wilder
Richard Williams
Sally Wingo
Tom & Carla Witzel
Mark & Cheryl Wong
Rex & Marie Yung
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